

Fees and Surcharges
Effective 10/06/2025

The following standard fees and surcharges will apply as described unless otherwise stated in your contract.
The listed schedule of fees and surcharges is accurate at the time of publication and may change without notice.
Where the charge is applied to 'per account' this refers to your trading account. Strait Link will be referred to as 'we', 'our' or 'us' within this document.



Name of Charge	Description	Service	Amount	Applied
Account Service Fee	This fee covers the cost of maintaining and managing your account. It is applied to all invoices/statements or each account, depending on the business unit servicing your account.	Standard Pallet Intermodal Standard	\$33.65	per invoice
Account Transfer Fee	Your consignment instructions indicate to us to charge a specific account. If we need to move that charge to a different account, we charge you the cost of administering the change.	All services	\$35.50	per consignment
Advance of Funds Fee	To expedite freight through customs, we cover the upfront government charges and duties, along with the quarantine and inspection fees and taxes. This fee covers those charges, duties, fees and taxes. Charged as a minimum value or 5%, whichever is greater.	International	\$13.50 min. or 5%	per consignment
After Hours Surcharges (outside 7am-6pm) / Public Holiday	If we are required to collect or deliver freight outside standard operating hours Monday to Friday, an After Hours Surcharge will apply. See further details for time breaks and applicable charges to the right.	Same-day before or after hours (6pm to 7am) Christmas Day or Good Friday Saturday Surcharge Sunday Surcharge Public Holiday Surcharge Christmas Day or Good Friday Weekdays between 5pm to 9am	POA	
Attachment Fee	You can download a consignment note or proof of delivery from MyTeamGE for free. If you ask us to attach them to your invoice manually, we charge this fee to cover our cost of administration.	All standard services	\$49.00	per invoice
Australian Quarantine & Inspection Service (AQIS)	If you're sending freight to Tasmania, an Australian Quarantine & Inspection (AQIS) is required.	Includes 20', 28' and 40' FCL	\$39.05	per unit
	This fee covers the cost of the Biosecurity check and is subject to change.	LCL consignments or	\$1.30	per cubic metre
	Note, Full Container Load (FCL) or Less than Container Load (LCL).	minimum charge	\$0.85	per consignment
Coastal Container Maintenance Charge	Our partner, ANL, introduced a container maintenance charge to all coastal imports, for damage claims up to \$250. We pass this charge on to you.	Intermodal-standard	\$22.05	per TEU (Twenty-foot Equivalent Unit)
Customs Clearance Admin	If your freight is imported and requires a customer quarantine inspection, this fee covers the cost of the inspection	International	\$67.40	
Dangerous Goods (DG)	If we are required to move goods classed as 'dangerous' under the Australian Dangerous Goods code, we incur additional labour, facility, and legislative compliance costs. This fee covers those costs.	Standard Pallet	\$148.00	per consignment
		Intermodal Standard	\$402.50	per container
Demurrage	If we're unable to collect or deliver freight within allowable waiting periods, this charge will apply. See additional details for further clarification.	Non bulk items	Up to 10 tonne (45 mins waiting period) 10 tonne to 20 tonne (60 mins waiting period)	\$23.00 \$29.90
		Bulk items	Greater than 20 tonne (120 mins waiting period)	\$41.40
		Wharf/Customer	Charged per hour after included time (60 mins)	\$140.00
				per hour
Fuel Surcharge (FSC)	A Fuel Surcharge will be applied in line with fluctuating fuel-gate rail & sea prices and is subject to change.	Tasmania	Reviewed Monthly	
Futile Pickup or Delivery	Applied when the driver attempts a pickup but is unable to complete the task. As an example : Freight not ready, sender not available.	Intermodal Standard	\$275.50	
		Standard Pallet	\$100.00	per Pick Up
Hand Unload Fee	Manual load/unload charges will apply for consignments if the driver is required to: • deliver freight (pallets or loose cartons) beyond 3m from truck (using pallet jack, trolley or by hand) • break down pallets and/or removal of pallet with rubbish from customer's site • physically remove items from pallet (or vehicle) • deliver to residential, office buildings or retail store addresses • deliver to site where the customer has no forklift and requires freight to be unloaded • leave freight at site, where Customer is not available to receive • handle long lengths or oversized items.	Standard Pallet	\$80.00	per pallet or large/oversized loose item
Manual Consignment	Applied when a manual paper consignment is utilized instead of creating a shipment electronically, e.g. via MyTeamGE	Tasmania	\$35.00	per consignment
Non-Standard Items / Un-crated Machinery	If sending irregular or large, bulky freight i.e., cardboard shippers, workbenches, furniture, un-crated machinery or similar nature etc, it will be measured as a minimum height of 2.88 metres x length x width.	Standard Pallet	POA	
Over Length Surcharge	If your freight is longer than 3.69m, these surcharges contribute to the cost of carrying the longer item .	Up to 3.69m Between 3.70m to 5.99m Between 6.0m to 7.29m 7.3m and over	Standard Pallet	POA
				per consignment
Rail Cancellation Fee	If a consignment is cancelled less than 24 hours from rail departure cut-off time, we will charge this fee.	Intermodal Standard	\$385.50	per event
Receiver or Third Party Fee	Where a consignment is charged to the receiver or a third party, this fee will apply.	Standard Road	\$18.00	per consignment
Re-consignment Fee	If you ask us to on-forward freight via another transport company, we'll apply this fee to the sender.	Standard Pallet	\$54.50	per consignment
Re-Delivery	Where the initial delivery is unable to be completed, e.g. receiver unavailable, insufficient/incorrect information, a fee will be applied for each subsequent re-delivery. Re-deliveries are only completed to the same address. *Bulk loads (anything over 4-6 pallets) are quoted as per vehicle size from each depot.	Standard Pallet	\$98.00 \$49.00 POA	up to 2 pallets included per additional pallet thereafter Bulk Load per vehicle
Repacking or Repalletise Fee	If your freight has unsafe or inappropriate packaging and cannot travel within our network, we may need to repack the freight to keep it moving. This fee covers the cost of repacking.	International	\$50.00	per pallet
Storage Fee Container / Pallet / Other	Either requested to store/hold or where we are unable to deliver and must store/hold - a daily storage charge will apply, including weekends.	Container - Up to 2 days (excluding day of arrival) Daily rate thereafter	\$30.00	per container per day
		Via Depot Rail Drag > 2 days (excluding day of arrival)	\$150.00	per event
		Standard Road	\$25.50	per pallet, p/day

Name of Charge	Description	Service	Amount	Applied	
Tail Lift Requirement	If a consignment involving the collection or delivery of pallets or other heavy consignmentstys required the use of a tail lift or tilt tray truck, this fee will be applied.		\$99.00		
		Standard Pallet	\$47.50		
Tasports Surcharge	Statutory cost increase from TasPorts	Cargo	Description		
		Laden	Up to 6.1m	\$15.00	
			Up to 12.2m	\$30.00	
		Laden Trailers	Up to 6.1m	\$15.00	
			Up to 12.2m	\$30.00	
			Up to 13.5/7m	\$33.69	
			Above 13.7m	\$36.89	
		per Pallet	Up to 1.2m high pallet conversion	\$1.00	per pallet
			Over 1.2m high pallet conversion	\$2.00	per pallet
		per M3 or part thereof	Per M3 or part thereof	\$0.58	per m3
Team Global Extra Service (TGES)	We offer a minimum freight coverage of \$500, charged as a flat fee (see amount column). Any coverage over \$500, up to \$5000 or as otherwise negotiated, is calculated as the first \$500 flat fee (see amount column) +3% of the additional coverage value over the initial \$500 coverage . Subject to the limitation and exclusion of liability per our Terms and Conditions.	Tasmania	\$15.00		
		Standard Bulk	\$15.00	per consignment	
Time Slot/Delivery Restriction	Where Strait Link is required to deliver with specific date/time requirements, such as: Fee will also be charged if the receiver: - Is closed on selected weekdays - Requires arrangements for delivery time (a phone call prior to delivery is provided without charge)	Standard Pallet	\$47.50	per Consignment	
Wharf Cartage Fees	Coastal linehaul rates are inclusive of Coastal fees and surcharges at the time of quoting as charged by wharf operators and coastal linehaul providers. Please note these fees are subject to change without notice by the depots/terminals. FEU refers to forty foot equivalent units and TEU refers to twenty foot equivalent unit	Intermodal - Standard		Per TEU*/Per FEU* Refer to Coastal Fees & Surcharges table below	

COASTAL FEES & SURCHARGES (Included in Coastal Rates) as at June 2025 - Note subject to change										
EXPORT	MELBOURNE		SYDNEY		PERTH		BRISBANE		ADELAIDE	
	20'	40'	20'	40'	20'	40'	20'	40'	20'	40'
Vehicle Booking (VBS) Fees	\$ 57.97	\$ 57.97	\$ 53.57	\$ 53.57	\$ 64.24	\$ 64.24	\$ 56.10	\$ 56.10	\$ 33.55	\$ 33.55
Container Chain Fees	\$ 74.80	\$ 74.80	\$ 74.80	\$ 74.80	\$ 68.86	\$ 68.86	\$ 118.80	\$ 118.80	\$ 66.00	\$ 66.00
Energy Charge	\$ 6.64	\$ 6.64	\$ 6.64	\$ 6.64	\$ 3.85	\$ 3.85	\$ 6.64	\$ 6.64	\$ 6.64	\$ 6.64
Chain of Responsibility	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28
Terminal Access Charges/Infrastructure Fee	\$ 193.27	\$ 193.27	\$ 190.33	\$ 190.33	\$ 55.00	\$ 55.00	\$ 212.30	\$ 212.30	\$ 123.75	\$ 123.75
Bunker Fuel Environmental Levy	\$ 179.30	\$ 358.60	\$ 179.30	\$ 358.60	\$ 179.30	\$ 358.60	\$ 179.30	\$ 358.60	\$ 179.30	\$ 358.60
IMPORT	MELBOURNE		SYDNEY		PERTH		BRISBANE		ADELAIDE	
	20'	40'	20'	40'	20'	40'	20'	40'	20'	40'
Vehicle Booking (VBS) Fees	\$ 53.57	\$ 53.57	\$ 53.57	\$ 53.57	\$ 64.24	\$ 64.24	\$ 56.10	\$ 56.10	\$ 33.55	\$ 33.55
Container Chain Fees	\$ 74.80	\$ 74.80	\$ 74.80	\$ 74.80	\$ 68.86	\$ 68.86	\$ 118.80	\$ 118.80	\$ 66.00	\$ 66.00
Energy Charge	\$ 6.64	\$ 6.64	\$ 6.64	\$ 6.64	\$ 3.85	\$ 3.85	\$ 6.64	\$ 6.64	\$ 6.64	\$ 6.64
Chain of Responsibility	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28	\$ 16.28
Terminal Access Charges/Infrastructure Fee	\$ 209.00	\$ 209.00	\$ 197.67	\$ 197.67	\$ 70.40	\$ 70.40	\$ 212.30	\$ 212.30	\$ 123.75	\$ 123.75