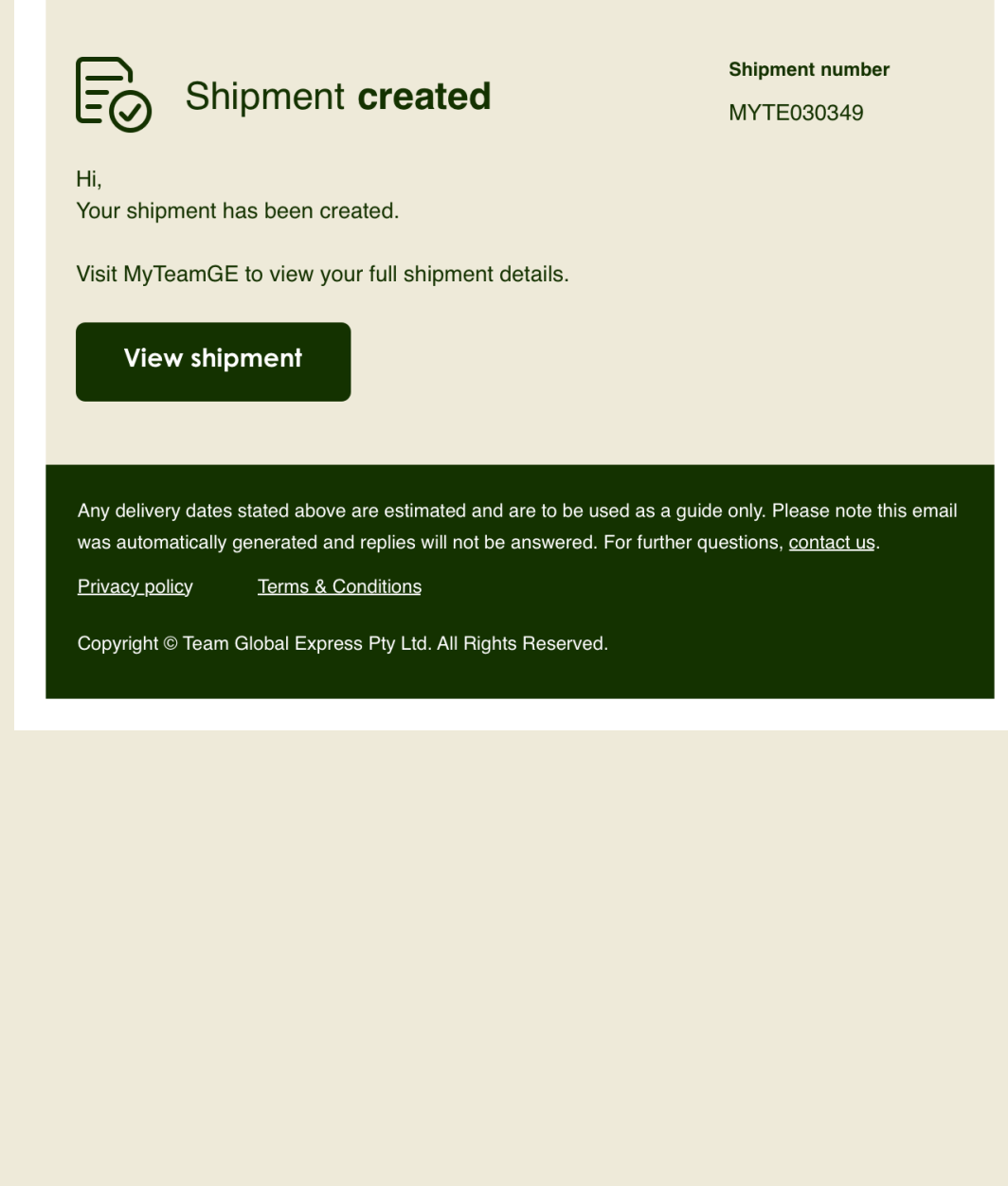


Email/SMS notification samples

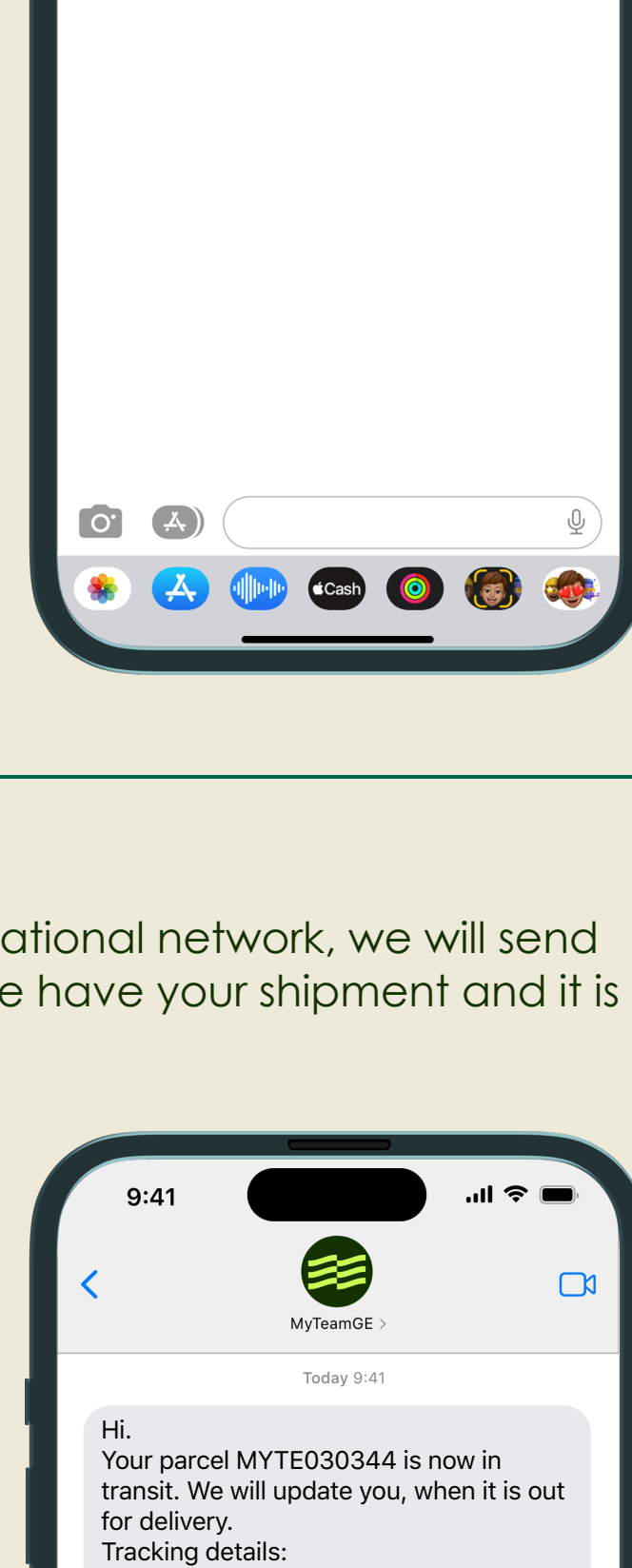
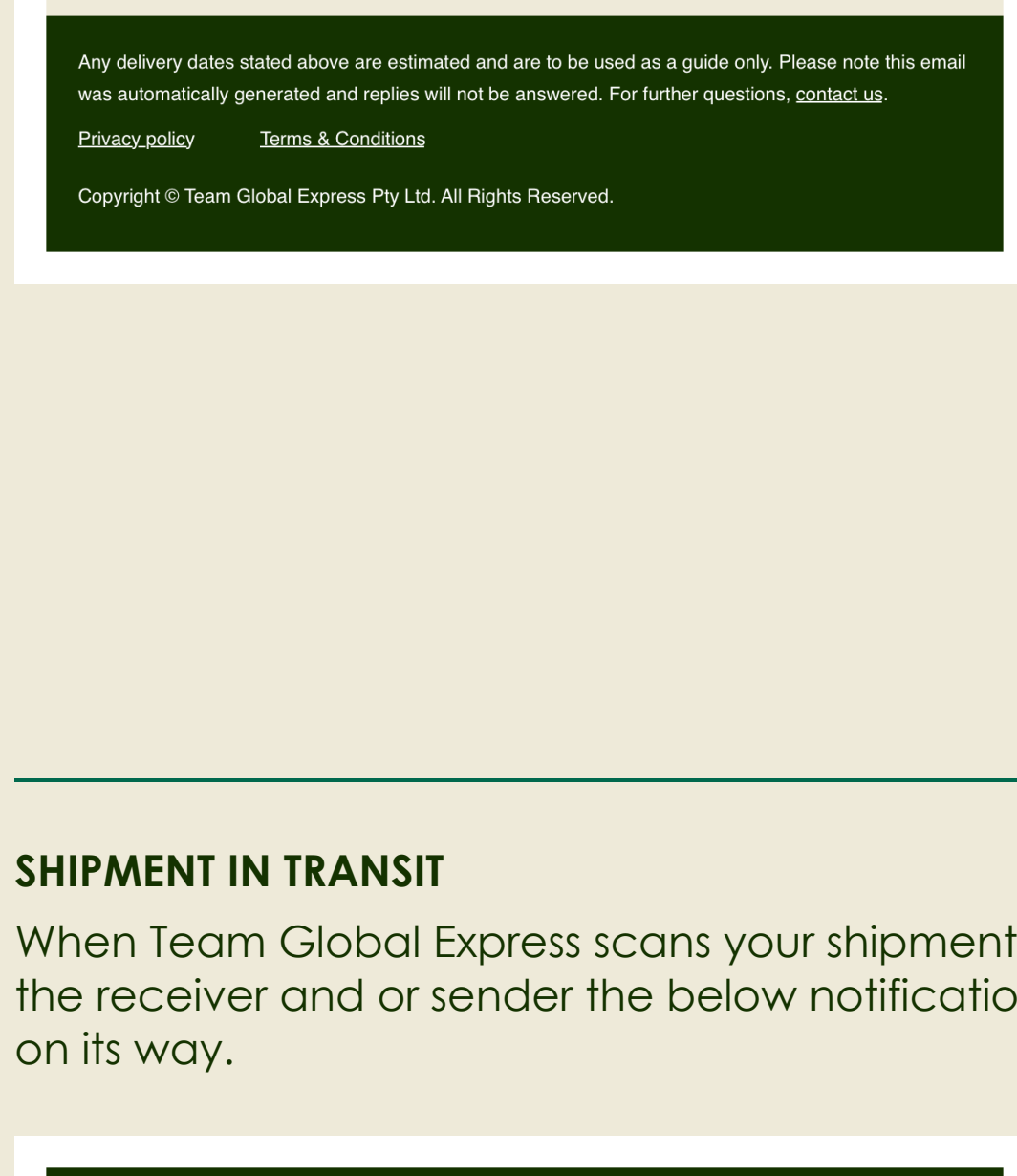
SHIPMENT CREATED

Once MyTeamGE receives your shipment information, we will send the receiver and or sender the below notification, confirming we have received shipping information for their delivery.



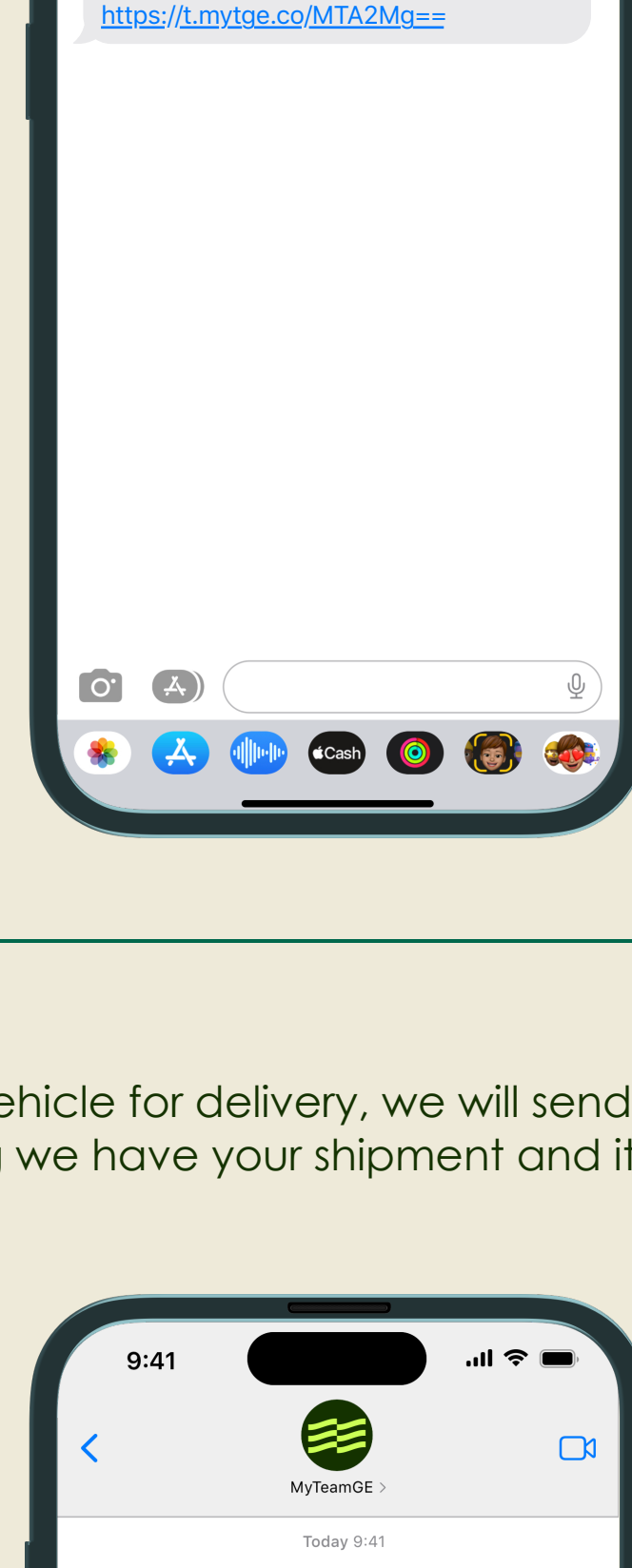
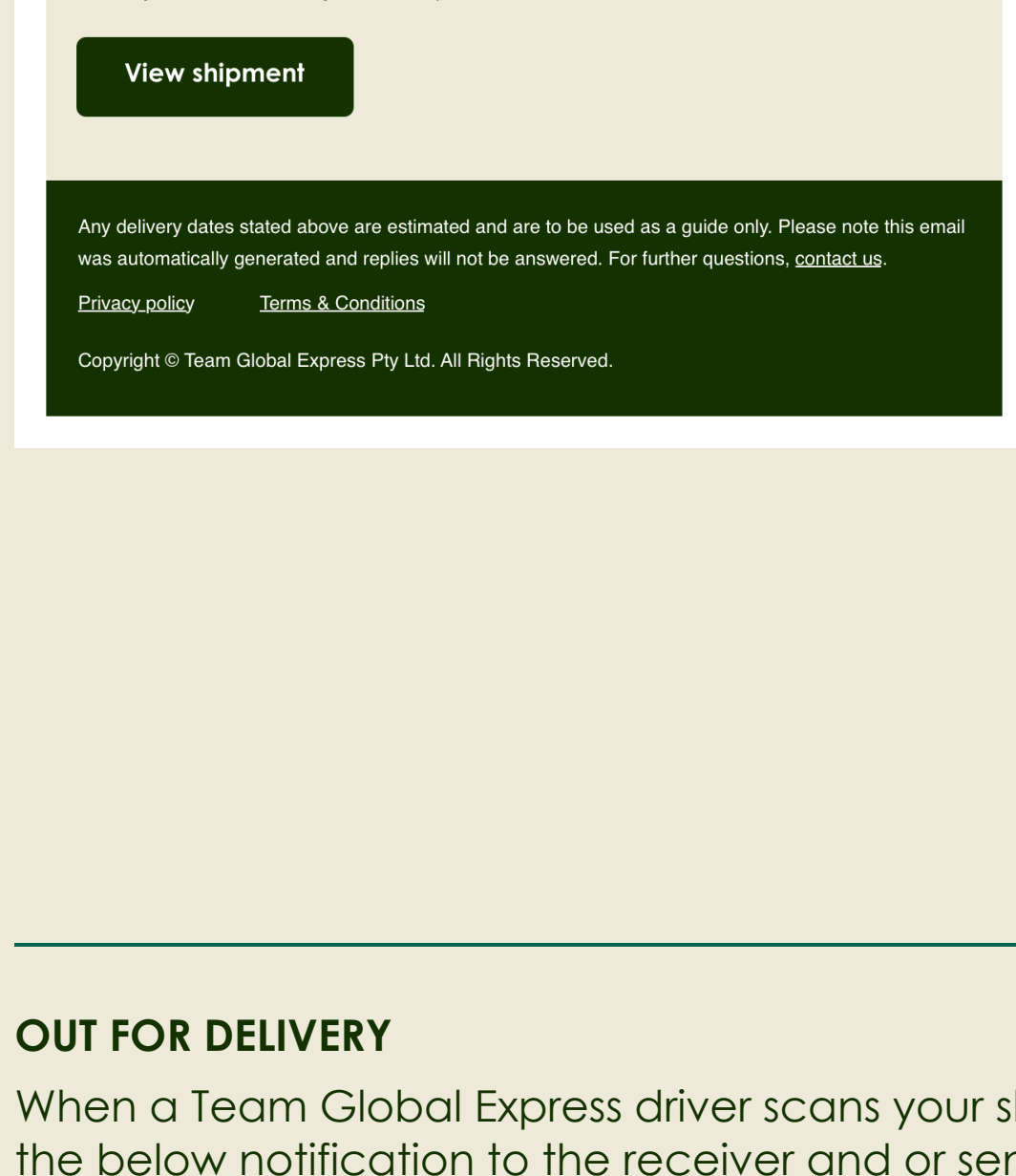
PICK UP

When a Team Global Express driver scans and picks up your shipment from the sender address, we will send the receiver and or sender the below notification, confirming we have collected your shipment.



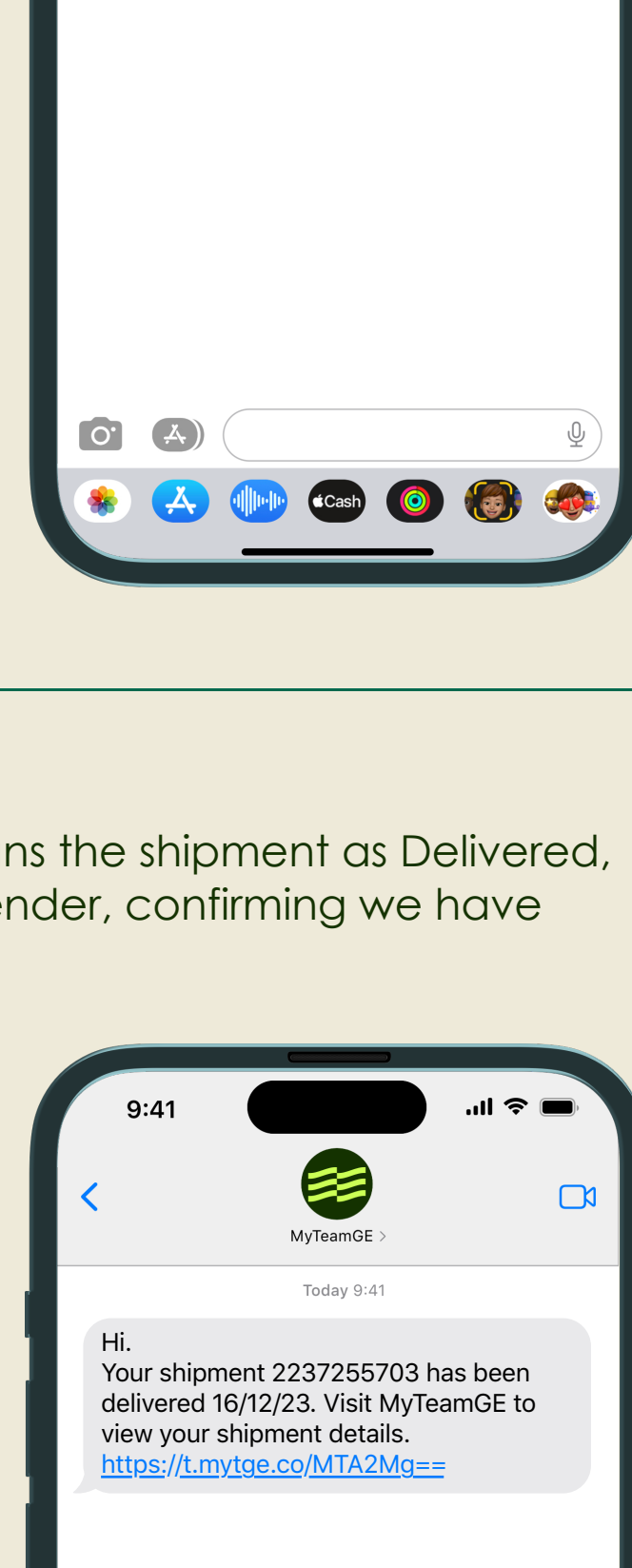
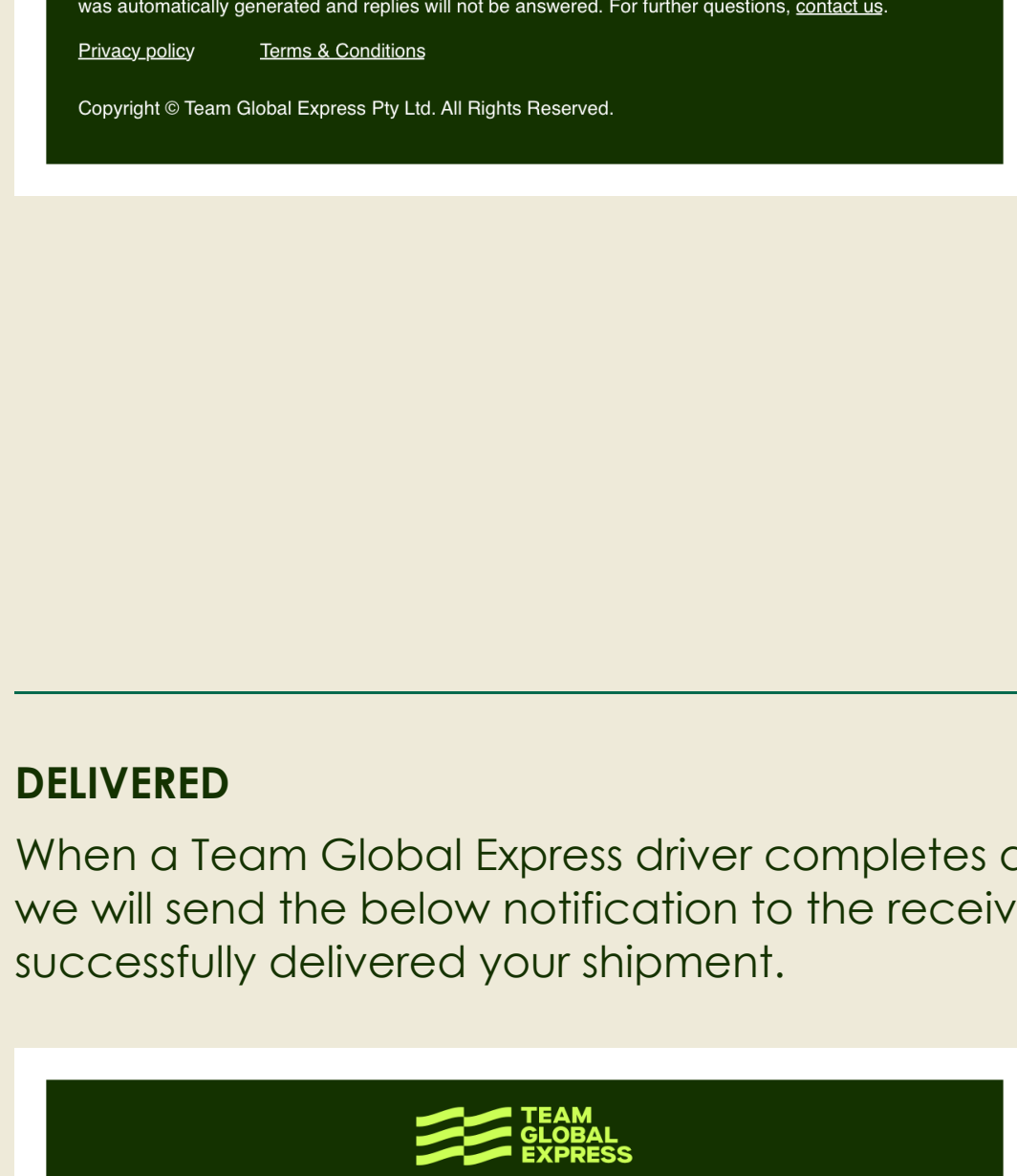
SHIPMENT IN TRANSIT

When Team Global Express scans your shipment within the operational network, we will send the receiver and or sender the below notification, confirming we have your shipment and it is on its way.



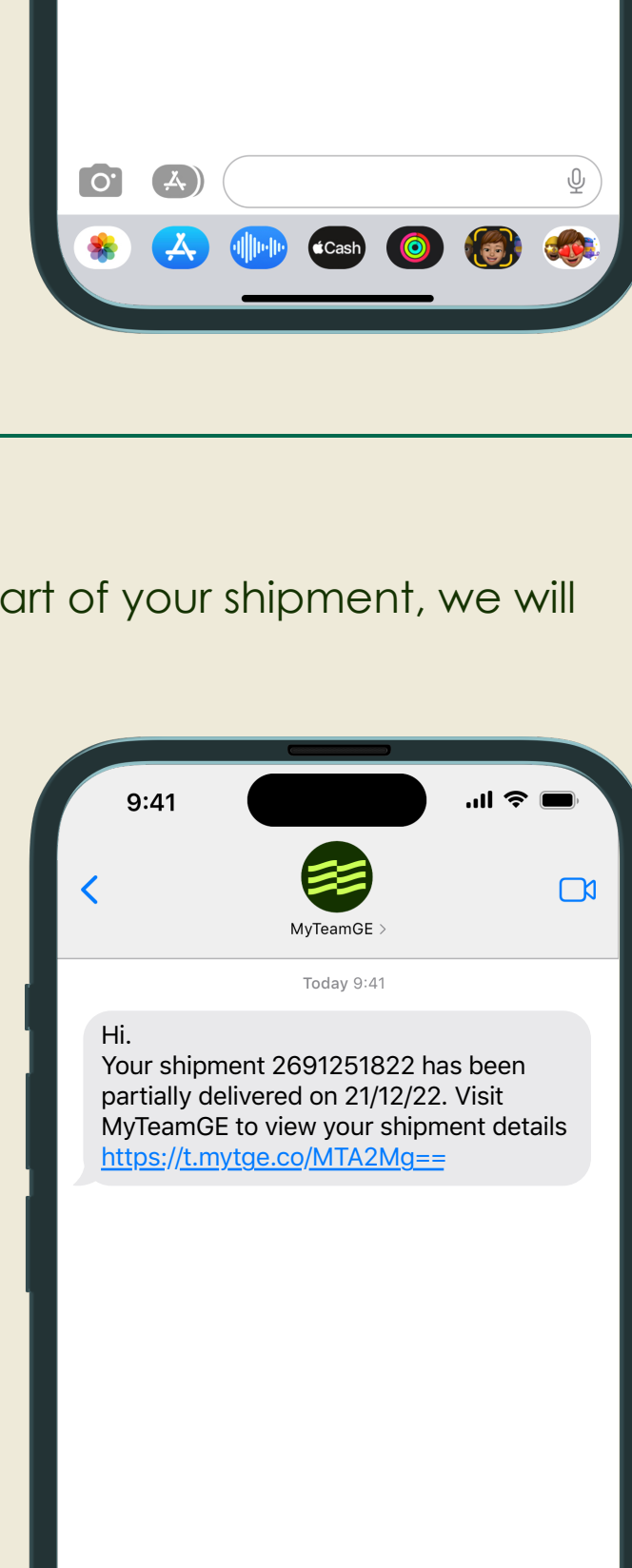
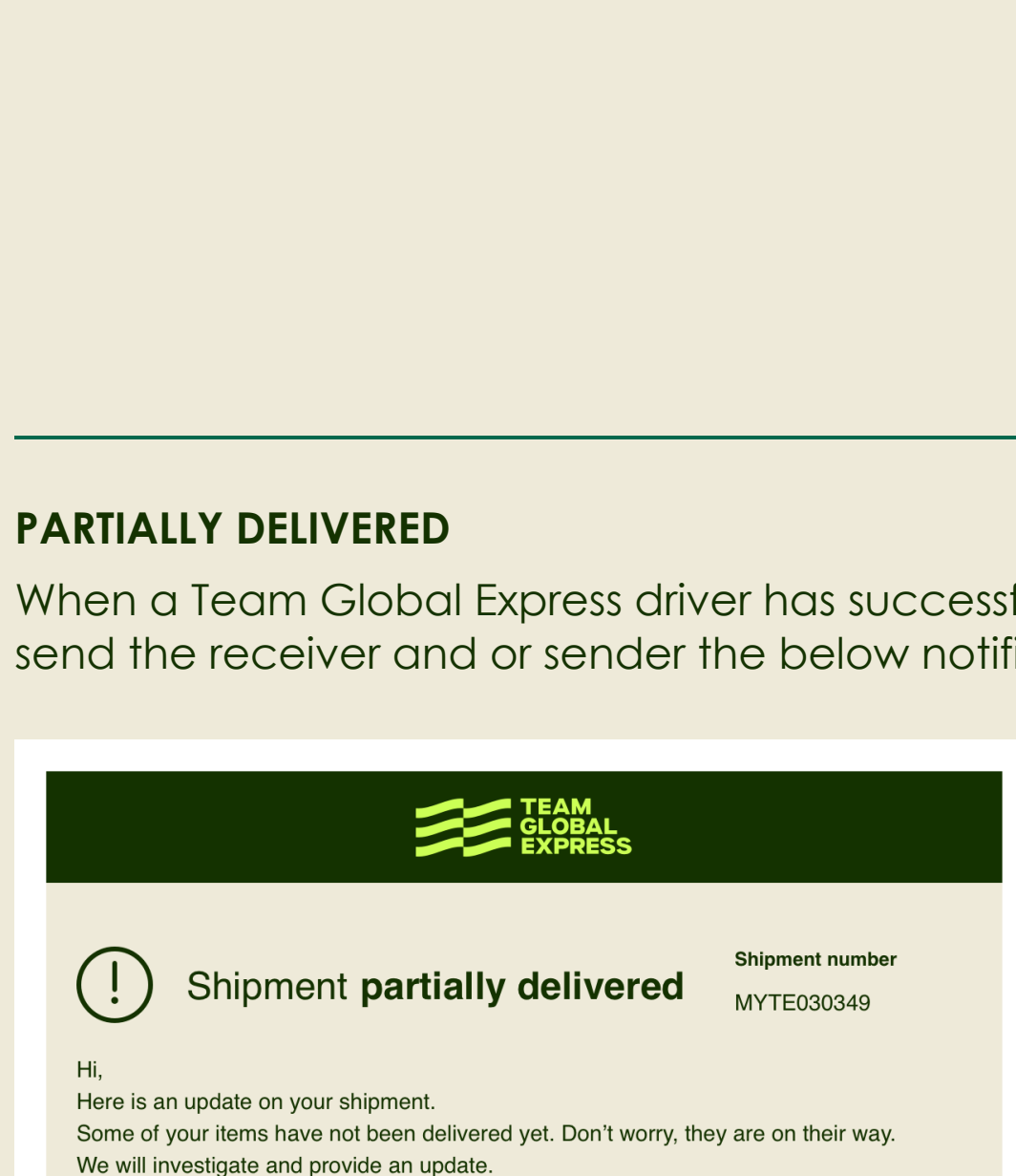
OUT FOR DELIVERY

When a Team Global Express driver scans your shipment on a vehicle for delivery, we will send the below notification to the receiver and or sender, confirming we have your shipment and it is scheduled for delivery today.



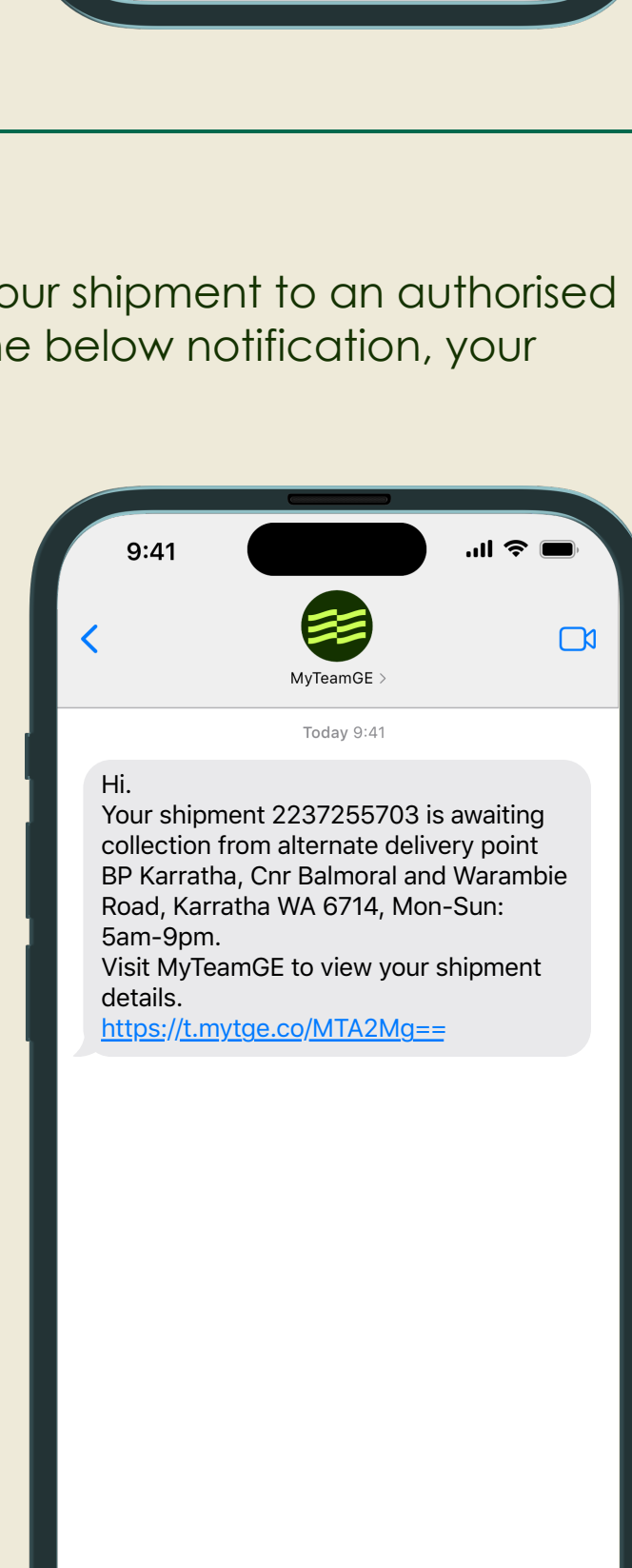
DELIVERED

When a Team Global Express driver completes delivery and scans the shipment as Delivered, we will send the below notification to the receiver and or the sender, confirming we have successfully delivered your shipment.



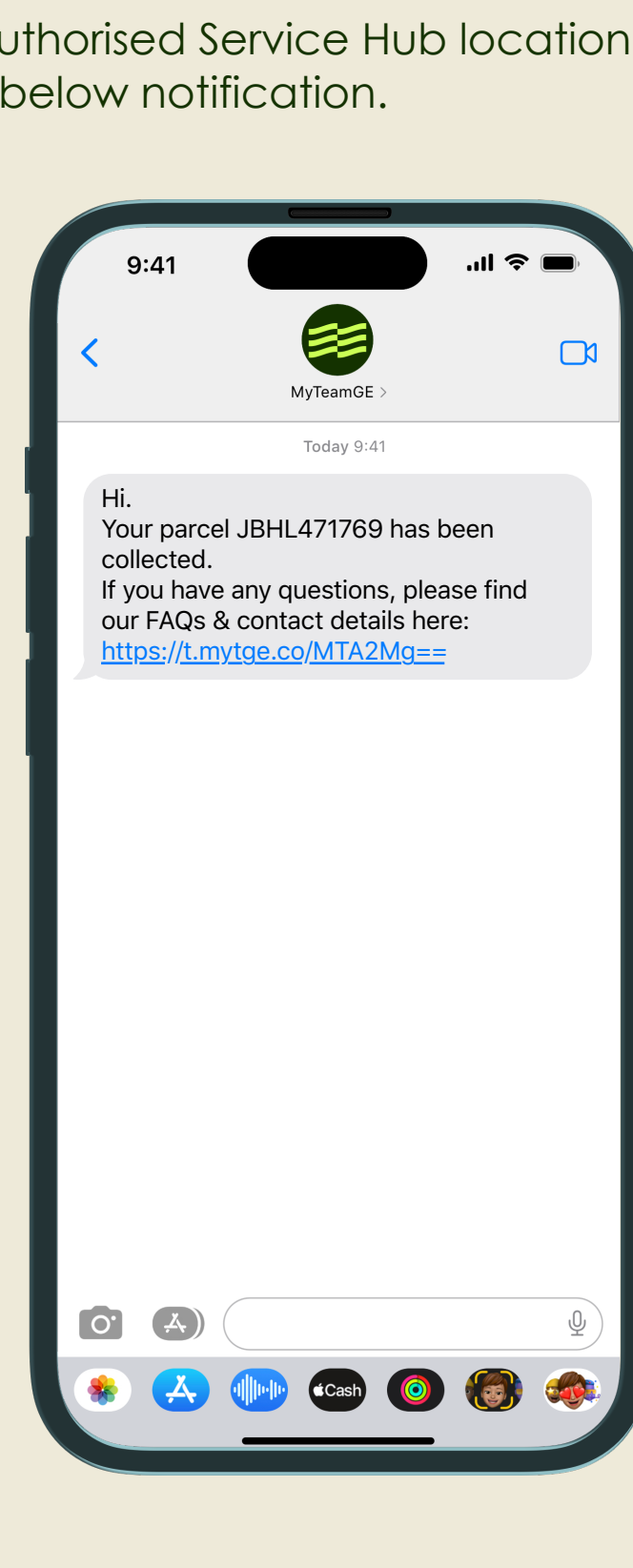
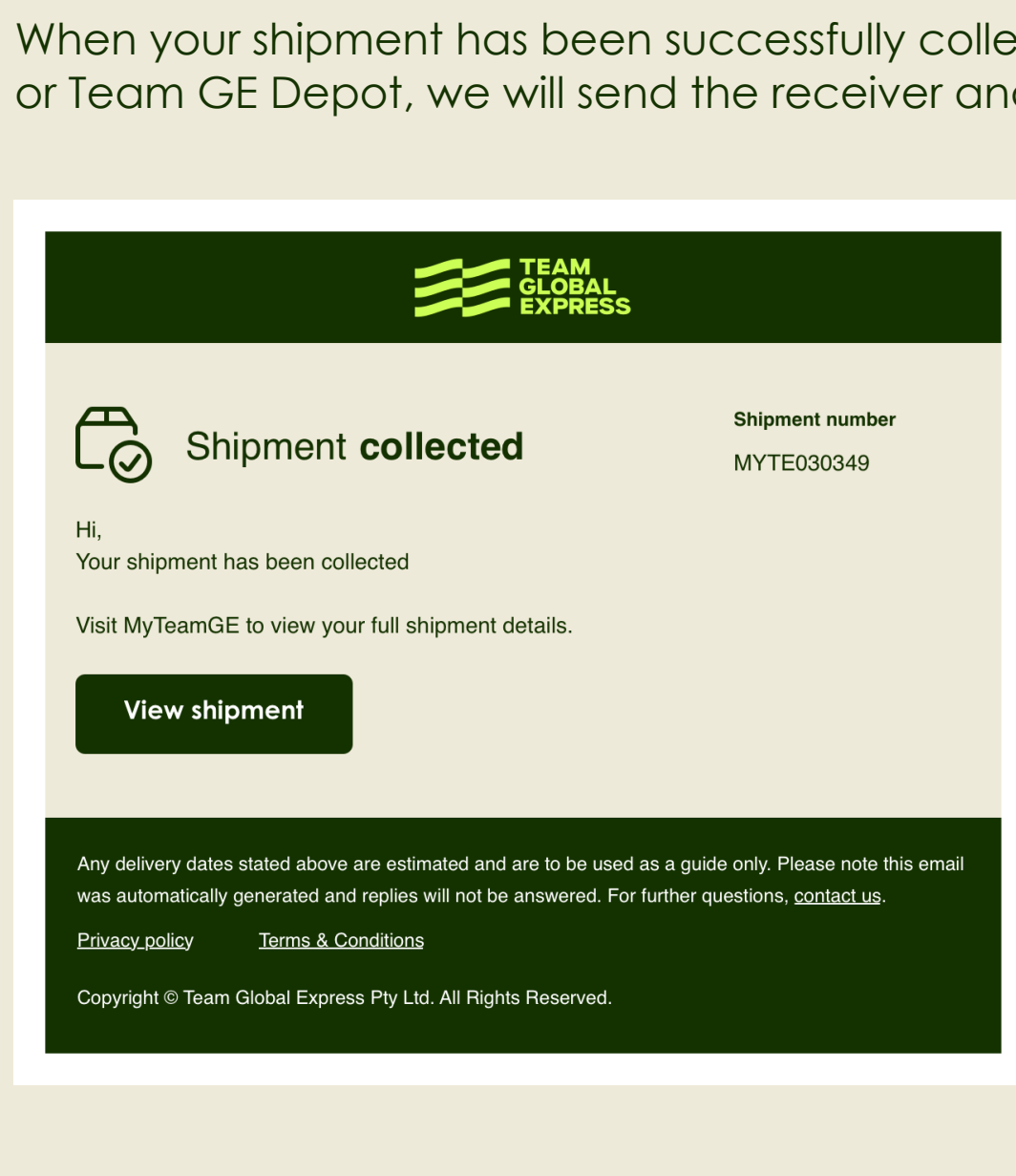
PARTIALLY DELIVERED

When a Team Global Express driver has successfully delivered part of your shipment, we will send the receiver and or sender the below notification.



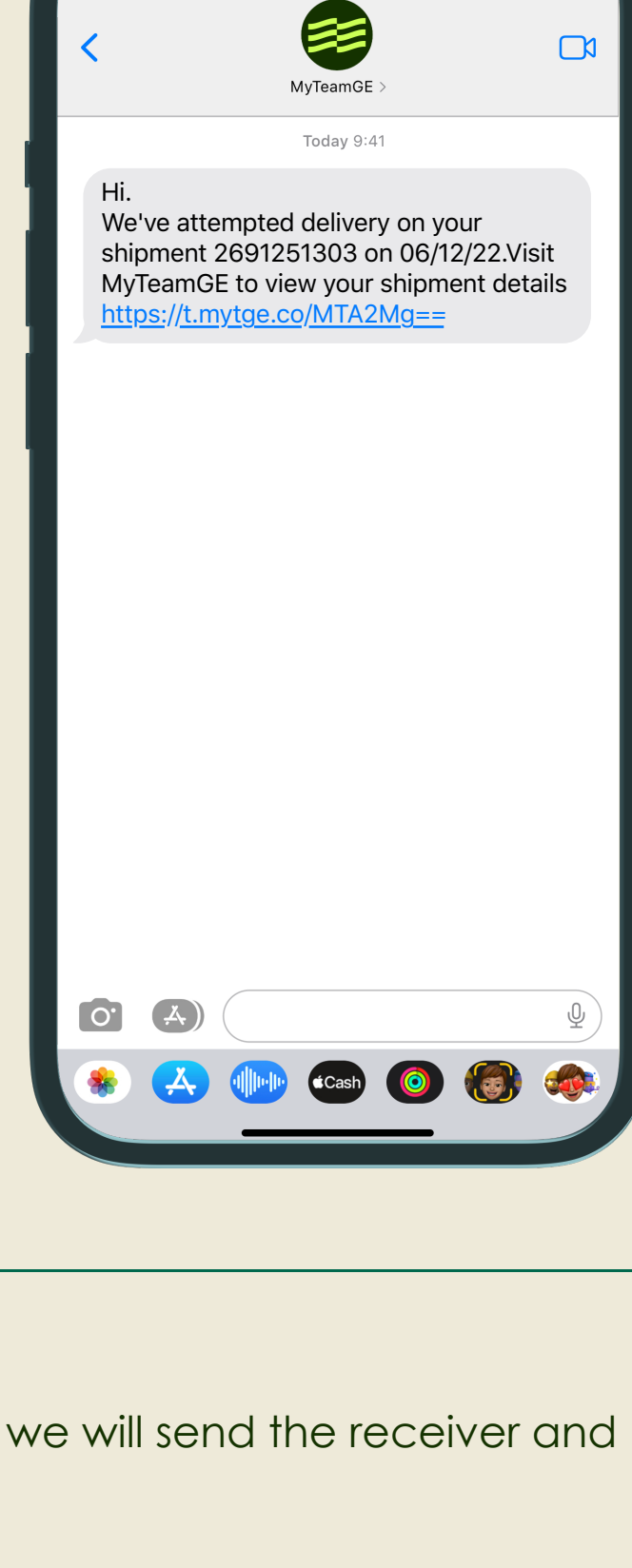
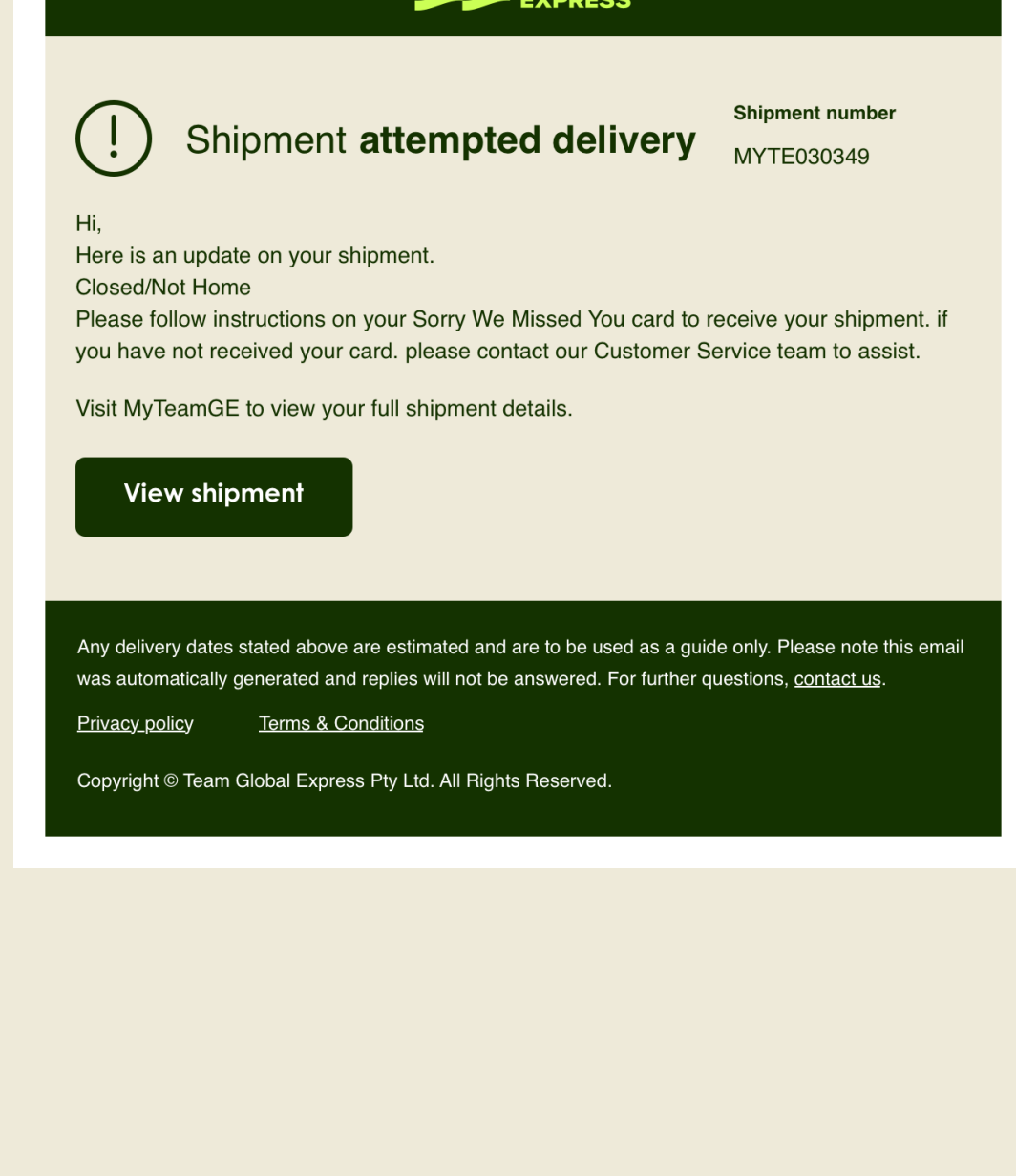
AWAITING COLLECTION

When a Team Global Express driver has successfully delivered your shipment to an authorised Service Hub location, we will send the receiver and or sender the below notification, your shipment is awaiting collection.



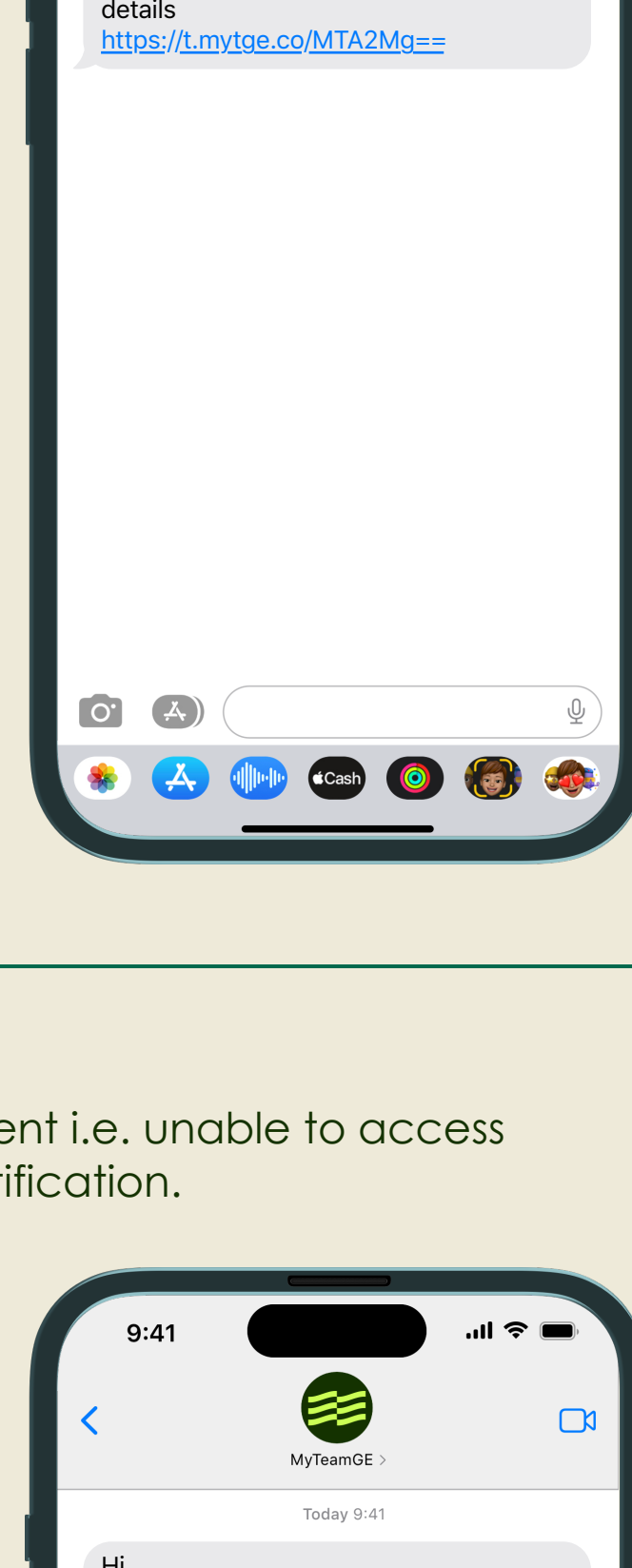
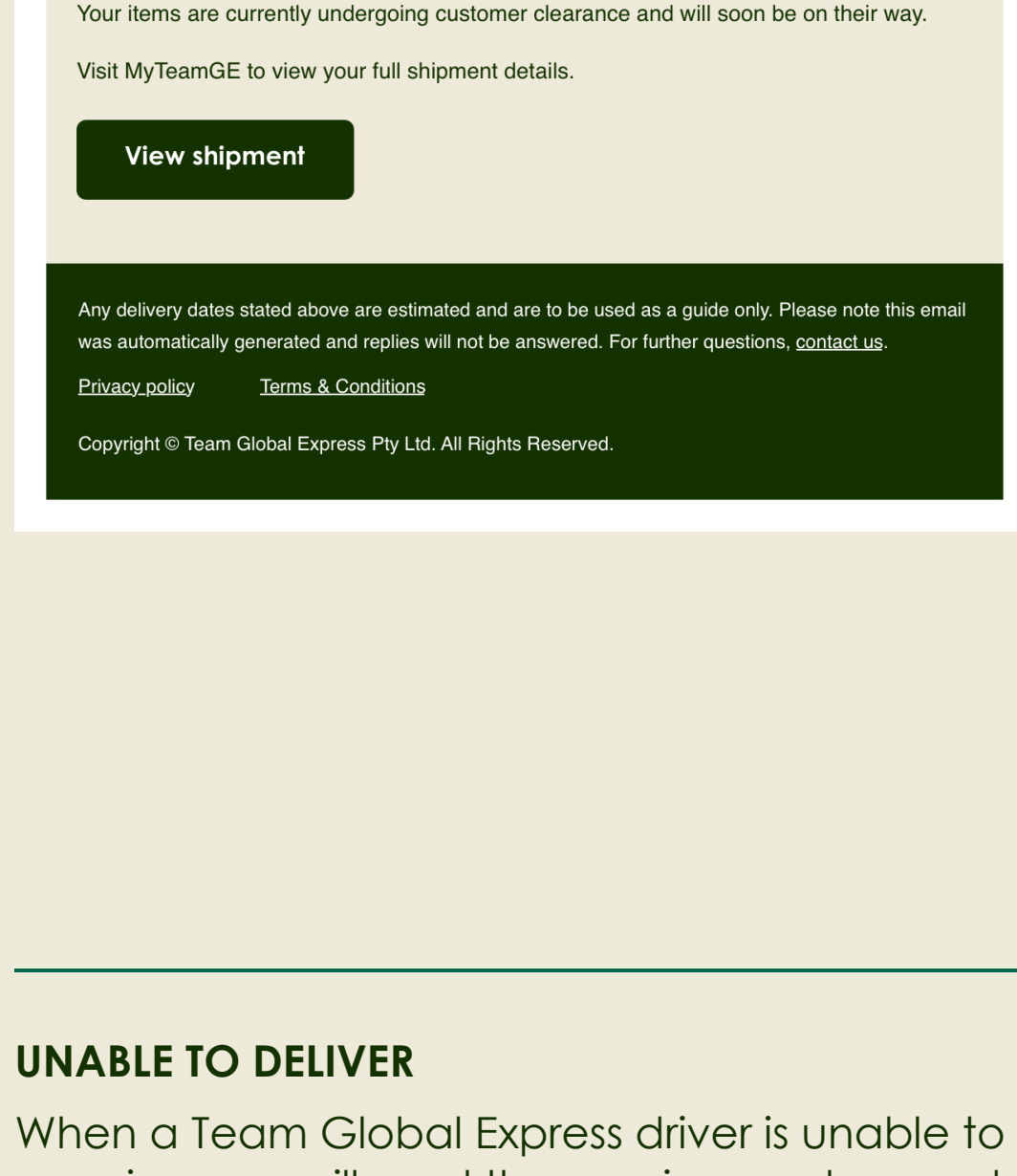
COLLECTED

When your shipment has been successfully collected from an authorised Service Hub location or Team GE Depot, we will send the receiver and or sender the below notification.



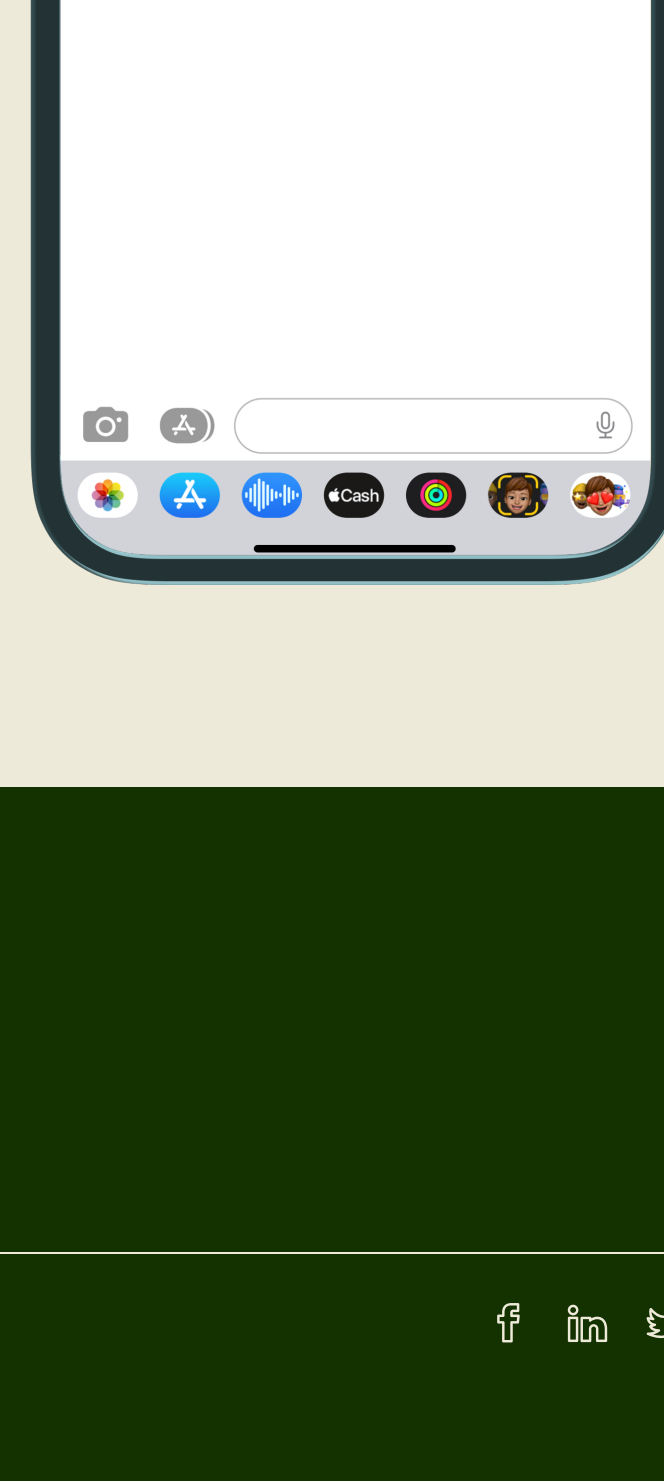
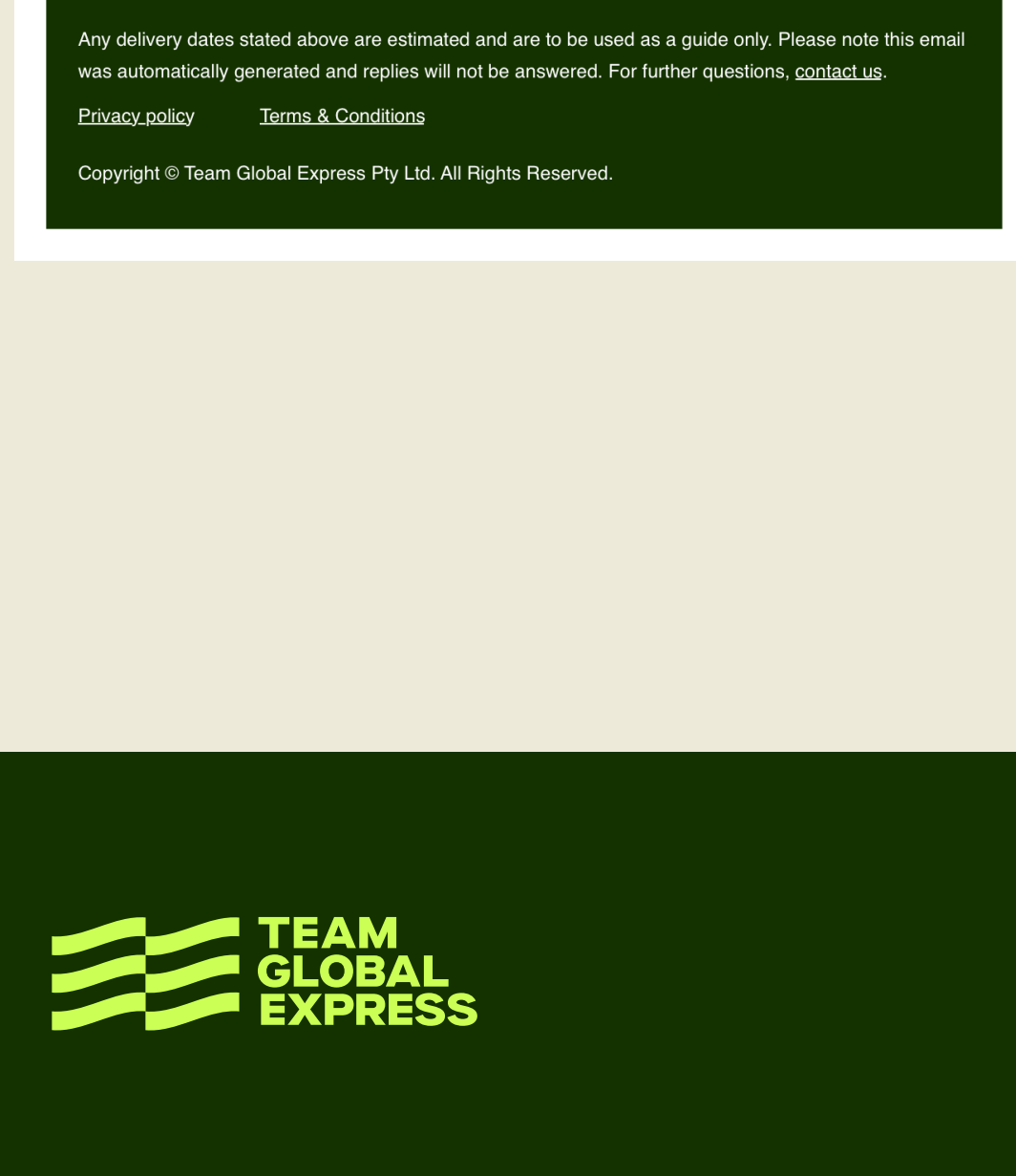
ATTEMPTED DELIVERY (EXEMPTION)

When a Team Global Express driver has attempted delivery and was unsuccessful i.e. receiver not home, we will send the receiver and or sender the below notification.



HELD UP IN TRANSIT

When a shipment has been scanned operationally as delayed, we will send the receiver and or sender the below notification.



UNABLE TO DELIVER

When a Team Global Express driver is unable to deliver a shipment i.e. unable to access premises, we will send the receiver and or sender the below notification.

